# PREP

### Prepared Renter Program







#### The Self-Determination Housing of Pennsylvania

SDHP is a statewide non-profit organization working to expand housing options for people with disabilities and older adults in Pennsylvania.

#### • Goals:

- To bridge the information gap between the housing and disability/Older Adult communities
- To promote state and local partnerships that enable people with disabilities/Older Adults to choose and control their own housing
- To increase the stock of affordable, accessible integrated housing



The Regional Housing Coordinator role is to act as a bridge between housing and social service systems.

### Providers We Work With

#### Housing

- Housing Authorities
- Landlord Associations
- Property Managers
- Developers
- Redevelopment Authorities
- Home Modification Providers
- PA Housing Finance Agency (PHFA)
- Housing & Urban Development (HUD)

#### Social Services

- Area Agencies on Aging
- Nursing Home Transition Providers
- Behavioral Health Providers
- Veterans' Affairs
- Advocacy Groups
- Department of Human Services
- Centers for Independent Living
- Office of Vocational Rehab









### Services We Can Offer

#### Technical Assistance

- Housing Search Resources
- Housing Authority Procedures
- Sec 811/LLA Assistance
- Answer housing related questions

#### Information & Referral

 Connections to services, resources, and organizations that can assist in your

Our Services

mission

PREP is a program that works to prepare individuals to enter the rental process and acquire and successfully retain affordable housing that meets their needs.

#### **PREP**

- CAN OFFER....
- Gives you an additional tool to assist the populations you serve.
- Offers practical advice and support.
- Guidance to create a proactive plan.
- CAN'T OFFER...
- Easy answers
- Guarantee housing
- Financial support

## PREP – Chapter Outline

- Renting Fundamentals
- Preparing to Rent
- Understanding Your Personal History
- Putting It All Together Creating Your PREP Folder
- Locating Housing
- Understanding a Lease
- Starting off Right
- Welcome to the Neighborhood
- Dealing with Money Problems
- Eviction
- Forms and Valuable Information

# Chapter One Renting Fundamentals

- Learn the language
  - Renter, tenant, lessee, resident
  - Lease
  - Fees and Payments
- Understand the types of landlords
  - Large and Small private rentals
  - Housing Authority/Public Housing
  - Government Subsidized Housing
    - HUD Project Based, Low Income Tax Credit



# Chapter Two Preparing a Renter

- Before looking for housing clients must first create a budget.
- A budget will help clients determine the amount of rent they can reasonably afford.



#### **Chapter Two**

# **Preparing a Renter**

#### Affordable Rent

- The more expensive rental housing is in an area, the more likely a person will have to spend more of their income on housing. Or the lower a persons income, the higher percentage a person may have to spend on rent.
- That's why preparing a budget is s a critical step in becoming a prepared renter.
- Ideally, a person should spend approximately 30% of their income on housing.
- A person with a fixed or limited income may have to consider finding subsidized housing.

### Fair Market Rent

- Fair Market Rent is the estimated amount of money a property with a certain number of bedrooms, in a certain area of the country, will rent for.
- It is a gross rent estimate that includes the base rent, as well as any essential utilities that the tenant would be responsible for paying, such as gas or electric. It does not include non-essential utilities such as telephone, television or internet.
- Fair Market Rent:

https://www.huduser.gov/portal/datasets/fmr/fmrs/FY2019\_code/select\_Geography.odn

### Fair Market Rent (FMR)

#### Fair Market Rent (FMR) Rates

	0 BR	1 BR	2 BR	3 BR	4 BR
2018	\$668	\$824	\$1,048	\$1352	\$1427
2019	\$737	\$887	\$1,129	\$1,464	\$1,526

- FMR's for Lehigh County and Northampton Counties
   2019 effective October 1, 2018
- The FMR's for unit sizes larger than 4 BRs are calculated by adding 15% to the 4 BR FMR for each extra bedroom.
- HUD arrives at the numbers for each area with the help of census data and through renter surveys.

#### **Chapter Two**

# **Preparing a Renter**

#### **Preparing a Budget**

- Collect all income information (ex. pay stubs, award letters...)
- Calculate the amount of rent
- Consider monthly expenses (ex. food, transportation, medication...)
- Don't forget the daily expenses like groceries, gas, cell phone, cigarettes, newspapers...
- Remember hidden costs of renting (ex. application fees, utility turn on fees, and moving costs)
- Consider completing the Rental Affordability Worksheet (p. 8)

#### Rental Affordability Budget Form

Income Sources (after taxes)	Monthly Amount	
Salary/wages	100.00	
Private Pension		
Social Security		
SSI	623.00	
SSD		
Unemployment Insurance		
Public Assistance (Food Stamps)	10.00	
Alimony (paid to you)		
Child Support (paid to you)		
Interest		
Dividends		
Food Stamps		
Other (SSI Supplement)	27.40	
Other		
Total Income	\$760.40	
Multiply total income by .30		
= Suggested Affordable Rent	\$228.12	

Encourage the
Client, friend or
neighbor to apply for
programs such as the
rent rebate:
\$500 MAX; \$250 is the
average payment.

As well as the LIHEAP and Dollar Energy programs for up to \$350.00 for the primary heat source utility.

Monthly Expenses	Monthly Amount
Food (groceries, dining out)	300.00
Transportation - Bus, Train Fare, Gas	60.00
Child care	
Medical Expenses, Medications	30.00
Insurances (renters, life, auto) – divide by 12 if	15.00
paid annually	
Alimony (paid by you)	
Child Support (paid by you)	
Clothing	
Phone	40.00
Electric	50.00
Natural Gas	50.00
Cable TV, Internet Service	60.00
Other - Cigarettes, Coffee Breaks	40.00
Debts- Loans, Credit Cards (List on back and	75.00
total if you need more space)	
Other	
Total Expenses	\$720.00

Has your client enrolled in the CAP (Customer \* Assistance Program)?

Call your utility provider and ask for the universal services representative.

Summary	
Total Income	\$760.40
Subtract Total expenses(-)	\$720.00
= Amount available for Housing	
(Compare this number to the Suggested Affordable	\$40.40
Rent Above)	

# so the balance is \$40.40 and our budget suggested:

Total Income	\$760.40
Multiply total income by .30	
= Suggested Affordable Rent	\$228.12

# Chapter Two Preparing a Renter

- Review Fixed Costs to Find Savings in order to Save Money and Increase a Client's Housing Budge
  - Utility Assistance
  - Weatherization
  - Energy Saving
  - Telephone/ Internet/ Cable
  - Medication
  - Groceries

- Participants will learn how personal history can influence their search for housing.
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- The most common types of history that can influence the rental process are:
  - Housing History
  - Credit History
  - Criminal History

### A three part process:

#### Review

- Have all the facts in writing
- Collect the information

### Evaluate the Situation

- How the history will influence the rental search.
- Consider both positive and negative factors.

## Develop a Plan

How to deal with the reality of the situation

#### **Review Housing History**



Complete the Housing History Form called Previous Housing References p. 23

- If possible assist your client with documenting any place he/she has lived in the past five years.
- Identify and collect housing references
  - Previous Landlords,
     Roommates, Case Managers

Review Credit History- to become a prepared renter clients need to plan how they are going to handle past credit problems before they apply for housing or meeting with a landlord.

- Get the facts
  - 1 free copy per year from each of the three agencies.
     Check out: AnnualCreditReport.com
  - Reports go back 7 to 10 years

- Credit History
- Review and make corrections if needed:
  - You can add a comment or explanation to your report
  - You can file a dispute
  - Make sure the details are correct
- Please note: another time during the rental process that a client's credit may be evaluated is when he/she tries to obtain utility services as electric, natural gas, water, or phone service at a new place.

#### Credit History

- Ways to address no traditional credit history...Demonstrate a payment history that might not be reported to credit agencies (i.e. Group Homes, Long Term Care Facilities, letter from roommate)
- Ways to address poor credit...Make arrangements or payment plans to make good on any outstanding rent or damage cost owed.

If a client has a conviction know the FACTS:

- It is extremely important to know exactly what the record says.
- Certain convictions can prevent a client from being approved for government subsidized housing units.
- If a client is unsure of the dates of the occurrence or the type of offense he/she was convicted, he/she should obtain a copy.
- http://epatch.state.pa.us/RecordCheckHome.jsp

The fee is \$22.00 as of 12/1/17

#### What criminal offenses prevent getting public housing?

- Household member had previously been evicted within 3 years because of drug-related activity.
- Household member is subject to sex offender registration requirements.
- Household member convicted of methamphetamine production on the premises of federally assisted housing.
- Household member's drug or alcohol use, or criminal behavior threatens other residents.

### Working with Clients that have a Criminal Record

#### **Suggestions:**

- Get a copy of the client's criminal record
  - Review and discuss it with them
  - Check for any inaccurate records
- If denied housing, request a hearing in accordance with the landlord's grievance procedure
- Request a reasonable accommodation if the client's criminal record relates to addiction or a mental illness
- Ask for a referral letter from treatment providers
  - Drug and Alcohol Therapist
  - Psychiatrist
- If possible assist the client in expunging records

#### Resources

#### Housing History

- How to Rent After an Eviction:
  - http://www.wikihow.com/Rent-After-an-Eviction

#### Credit Background

Federal Trade Commission:
 <a href="https://bulkorder.ftc.gov/publications?f%5Bo%5D=field\_category\_">https://bulkorder.ftc.gov/publications?f%5Bo%5D=field\_category\_</a>
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#### Criminal Background

- National Housing Law Project: Housing and Reentry https://www.nhlp.org/initiatives/housing-opportunities-for-people-reentering/
- Model PHA Policies on Screening Applicants for a Criminal Record

#### Remember...



- The landlord is assessing whether or not the applicant will be a good tenant.
- •This is done by a quick review of life up to this point, specifically:
  - Credit history
  - Rental history
  - Criminal history
- The goal is to predict the likelihood of
  - •Will the rent be paid on time?
  - •Will the property be damaged?
  - •Will the neighbors be disturbed?

Don't forget about the internet and what it says about your clients.

Landlords are looking

### Reasons for initial-denial

- Poor credit
- Owing money to previous landlords, especially housing authorities
- Incomplete application
- Failing to respond to a letter requesting information
- Failing to respond to an apartment offer
- Criminal record



#### **Chapter Four**

### Creating a PREP Folder

The PREP folder is a tool, that when used assures participants will arrive prepared to fill out any housing application.



#### **Chapter Four**

# **Creating a PREP Folder**

#### Word of Caution...

- Encourage your clients to take the following precautions when applying for housing...
  - Keep the Prep folder in a safe secure place such as a locked filing cabinet.
  - Only provide the information to properties you are seriously interested in.
  - If you fill out an application and end up not taking the unit, ask what happens to discarded applications.

### The PREP folder includes:

- PREP Folder Forms P.20-25
- Basic household data sheet
- Financial data sheet
- Asset Information
- Previous Housing References
- PREP Checklist
- Rental Search Tracking Form



# Items that may be required to apply for Affordable Housing Opportunities

- Birth Certificates for all family members
- Social Security Cards for all family members
- Driver's License or other Photo ID for all members 18 years of age or older
- Sources of Income and Addresses
- Bank Name and Address (Savings, Checking or other account)
- Current and previous landlord names and addresses
- Some Public Housing Authorities may require other documents as well
- See Appendix-Obtaining Personal Identification Information P. 81-88

# Chapter Five Locating Housing

- Participants will learn how to:
  - Begin a housing search
  - Communicate with landlords
  - Evaluate the potential apartments



# What are your client's priorities?

#### Location

- What neighborhoods do you like best?
- What or who do you want to be close to?

#### Type of Home

- What kind of housing will meet your needs?
- Is accessibility an issue?

#### People

- Do you want to live alone or with others?
- Would you consider sharing a home?

#### **Affordability**

How much can you afford to pay for rent?

Apartment	I Must Have	I Would Prefer	I Could Do Without
One bedroom (as opposed to an efficiency)			
More than one bedroom			
Furnished unit			
Washer and dryer in unit			
Dishwasher			
Air conditioning			
Utilities included			
Closets and storage			
One level (no stairs)			
Private apartment (versus renting room in shared house)			
Private bathroom			

#### **Chapter Five**

## **Locating Housing**

### Availability

In most communities, the demand for safe, accessible, low cost housing is greater than the supply. The type of housing you want may not be available in the neighborhoods where you want to live. People sometimes spend years on long waiting lists for government subsidized housing. Others must modify their "wish list" and choose housing that meets some but not all of their desires. If you want subsidized housing, make sure you get your name on waiting lists as soon as possible.

## **Affordable Housing Programs**

- Public Housing
- Section 8 Housing Choice Vouchers
- Project Based Subsidized Housing
- Low Income Housing Tax Credit





## **Housing Search Resources**

- Public Housing
  - https://www.hud.gov/program\_offices/public\_indian\_housing/ pha/contacts/pa
- HUD Project Based Subsidized Housing
  - http://www.hud.gov/apps/section8/index.cfm
- Low Income Housing Tax Credit: Lehigh and Northampton Counties:
  - https://www.phfa.org/forms/multifamily\_inventory/dv\_lehigh.pdf
  - https://www.phfa.org/forms/multifamily\_inventory/dv\_northampton.pdf
- United States Department of Agriculture Rural Development Multi-Family Housing Rentals
  - <u>http://rdmfhrentals.sc.egov.usda.gov/RDMFHRentals/select\_county.jsp?st=pa&state\_name=Pennsylvania&st\_cd=42</u>

## Housing Search Resources

- PAHousingSearch.com a housing search website especially useful to find housing for lower-income families and those with disabilities or special needs.
- http://www.pahousingsearch.com/
- 1-877-428-8844



## Inspect Before You Rent or Lease

### Look for problems:

- Cracks or holes in the floor, walls or ceilings
- Signs of leaking water or water damage
- Leaks in bathroom or kitchen fixtures
- Is there hot water? Good water pressure?
- Is the heating and air conditioning working
- Any offensive odors OR black mold
- Visible problems with electrical wiring or fixtures
- Damaged flooring
- Signs of insect, vermin or rodents

It's
Okay
to be
Nosey

## **Communicate with Landlords**

When looking at a place...

- Use your proactive strategy to highlight your positive qualities and show you are working to address any negative issues.
- Ask questions on the rules and policies regarding who is eligible to rent the apartments.
- Ask the if the security deposit can be paid in monthly installments.
- Consider negotiating, bartering to lower rent or security deposit.

## Fair Housing Act

Title VIII of the Civil Rights Act of 1968, as amended, Fair Housing Act (FHA), makes it unlawful to discriminate against individuals in housing transactions based on:













RELIGION





## **Common Fair Housing Violations**

- Denying a person with a disability an assigned parking spot
- Refusing to allow a service animal
- Evicting because of hoarding issues instead of making an accommodation
- Allowing the maintenance team to choose which service request to respond to next, in no particular order
- Failing to train all associates who interact with customers, including maintenance team members, on Fair Housing laws
- Refusing to make reasonable accommodations and modifications

### Reasonable Accommodation

- A reasonable accommodation is a change in policies, practices, or services when such a change may be necessary to afford a person with a disability equal opportunity and access to use and enjoy a dwelling.
- Example: a tenant with a mobility impairment has difficulty walking more than shore distances. The apartment complex where the tenant lives had a "first come first served" parking policy for its tenants. The tenant requests a reasonable accommodation and asks for a reserved parking space for him near his apartment, due to his disability.

## **Reasonable Modification**

- A reasonable modification is a structural or other physical change to the unit or housing structure to provide physical access to a person with a disability.
- The law states that is unlawful for a building owner to refuse to permit modifications at the resident's expense, as long as he/ she assures that the work will be done in a professional manner and can be restored to the pre-existing condition after he/she moves out if the modification affects the future usability of the building.
- Example: installing a stair glide for a person unable to navigate the steps in their home.

## **Financial Responsibility**

- Question: who is financially responsible to pay for reasonable modifications in the following housing options:
  - Private Rental Unit
  - Publicly Assisted Rental Housing
  - Housing Choice Voucher Rental Assistance

### Resources

Understanding Reasonable Accommodations & Modifications in Pennsylvania:

http://www.sdhp.org/wpcontent/uploads/AccommodationsBooklet.pdf

Housing Equality Center of Pennsylvania

http://www.equalhousing.org/

**HUD Fair Housing and Equal Opportunity:** 

http://portal.hud.gov/hudportal/HUD?src=/program\_offices/fair\_housing\_equa l\_opp

#### Chapter Six

## **Understanding a Lease**

- This chapter reviews the basic lease process.
- Encourage clients to read the lease thoroughly and understand it completely before signing. It's always better to be informed than to make a mistake and learn afterward about the law.



## **Types of Leases**

- Month to Month
  - •Flexible, but...
  - •Could result in rent increases, nonrenewal, other changes to the lease
- Verbal or Oral Lease
  - Proceed with caution
- Written Lease
  - Usually one year

ALL ARE LEGAL!

## What should a lease include?

- The exact address of the property you are renting
- The amount of rent, security or other deposits you are expected to pay
- The date the rent is due and if there are any fees charged for late payments
- What form the rent will be accepted (cash, check, money order)
- How or when the rent can be raised
- What other costs you are responsible for, such as utilities, trash removal or parking fees

## What should a lease include?

- Where or who to pay the rent to –full address
- How much notice you will need to give if you decide to move
- Pet, smoking, or damage policy
- Who to contact if there is a problem- address and phone number
- How long the lease is for
- How the lease can be renewed
- Rules about whether additional people can move in
- See Sample Residential Lease p. 36-40

## Chapter Six Understanding a Lease

- What is a security deposit?
  - See Appendix- Information on Security Deposits p. 95
- How can you get your security deposit back?
  - Ask to complete a walkthrough with the landlord
  - See Appendix- Basic Apartment Walkthrough p. 43
  - Bring a camera
  - Document move-in condition
  - Protects your client later

#### Chapter Seven

## **Starting Off Right**

- Planning for the return of your security deposit
  - Ask to walkthrough with the landlord
  - Use the walkthrough checklist



- A New Use for the Prep Folder
  - Add to your Prep Folder by putting a copy of your lease, rent receipts, and correspondence with your landlord.
- Establishing utility service
  - Prep Folder: Information Needed: Photo ID, Social Security Number,
     Previous Addresses, Copy of your lease
  - Credit History: if you have poor credit or if you an overdue balance you may need to pay a deposit or have someone co-sign

#### Chapter Seven

## **Starting Off Right**

#### Moving

• Are there any local agencies that can assist clients with moving?

#### Change of Address

 Consider having a Change of Address Packet on hand for your clients at your office.

#### Finding Household items on a Budget

- Thrift stores: Are you connected with local thrift stores that might be willing to offer your clients vouchers for household items?
- Check out https://www.freecycle.org/

# Chapter Seven Starting Off Right

 Have you ever had a client get involve with a Rent to Own Store? Consider reviewing the Pros and Cons.

#### Rent to Own Pros:

- Immediate delivery
- No down payment
- No credit check
- Weekly payments
- Repairs may be covered in some cases
- May be a good option for short-term needs

#### Chapter Seven

## **Starting Off Right**

#### **Rent to Own Cons:**

- Very high total cost
- Stores may only accept cash or money orders
- Items will be taken back if one payment is missed & you'll have nothing to show for it
- •There may be no grace period if a payment is missed
- You don't own the item until all the payments are made
- You may be responsible for loss or damaged items
- •75% of customers return a rental item within the first 4 months. Less than 25% of the customers rent long enough to own the item.

# Chapter Seven Starting Off Right

#### Renter's Insurance

- Can cost as little as \$10 a month
- Covers a person's furniture, clothes, TV, and other personal items
- Covers a person if someone is injured in their home
- Can provide assistance to replace lost or stolen items in case of a fire or theft
- Can provide assistance for a hotel stay if an accident or disaster occurs.
- For more information: www.insurance.pa.gov

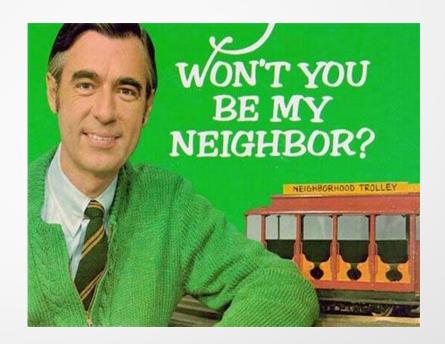
#### Chapter Eight

## Welcome to the Neighborhood

This chapter reviews some of the unwritten rules and common courtesies expected from tenants. It also looks at some of the important qualities it takes to be a good neighbor and tenant.

The chapter offers tips on:

•How to be a good neighbor and how to talk to a neighbor about a problem.



Check out the Resolving
 Disagreements on p. 53

## Chapter Eight Welcome to the Neighborhood

#### Housekeeping

- •We know that people have different life styles and what might be considered clean to one person would not be to another. However, unclean apartments are more likely to attract bugs or rodents. In addition, clutter can be a fire hazard and make it more difficult to evacuate in an emergency.
- •Housekeeping requirements may be spelled out in a lease, tenant handbook, and even if it is not written there is still an expectation that the tenant will maintain the apartment.



## Chapter Eight Welcome to the Neighborhood

### •Housekeeping

- •If minimum standards of cleanliness are not met, tenants can be evicted.
- In some communities, the Department of Health can take action against a tenant if they find the home is not clean.
- Consider creating a weekly cleaning checklist.
- Check out the Cleaning Checklist on p.56
- •Also refer to the appendix for the Creating a Cleaning Routine on p.118-121

## Steps to create a pest free home

- Clean up crumbs and spills
- Take out trash and recycle regularly
- Limit the amount of unused stuff you store in your home.
- Clutter gives pests a place to hide
- Store food where pests can't get to it.
- Vacuum, sweep, and mop the floors
- •For more information check out: Integrated Pest Management for Multifamily Housing

http://www.stoppests.org/for-residents.htm

 The websites provides factsheets and pamphlets on how to control pests safety

## **Hoarding Resources**

• International OCD Foundation, Hoarding Center Clutter Image Rating:

http://www.hoardingconnectioncc.org/Hoarding\_cir.pdf

Compulsive Hoarding Rating Scale:

http://www.philadelphiahoarding.org/resources/Hoarding%2 oRating%2oScale%2oAssessment%2oTool.pdf

#### **Chapter Nine**

## Working with your Landlord

### This chapter reviews:

- How to build a relationship with a landlord
- What makes a good landlord
- When to report problems



#### **Chapter Nine**

## Working with your Landlord

- See Appendix for information regarding...
  - Legal Advice p. 94
  - Covenant of Quiet Enjoyment p. 96-97
  - Warranty of Habitability p. 98-99
  - What Should I Do When I Need Repairs p. 100-103
  - Housing Code Fact Sheet p. 104-105
  - Sample Letters p. 106-112

## What Should I Do When I Need Repairs In My Rental Apartment?

- There are six main things:
  - Move out
  - Have the problem repaired and subtract the cost from your rent
  - Sue to get back part of the rent that you have paid plus other expenses, and or reimbursement for property damaged or destroyed.
  - Withhold rent until the landlord makes repairs
  - •Get a court order to require the landlord to make the repairs
  - Recover payment damages for severe emotional suffering
    - Or use a combination of these remedies

## Sample letters to write to your landlord

- A first request to the landlord asking for repairs to the apartment
- A notice to the landlord that you are moving out because repairs were not made
- A complaint to the code enforcement because of serious problems
- A notice to the landlord that you plan on making repairs
- A notice to the landlord that you have made repairs
- A notice to the landlord that you are withholding rent and putting it in escrow

## **Utility Service Tenants' Rights Act**

- Is designed to prevent loss of utility services and undue hardship to tenants when the service is stopped by request of a landlord or because a landlord had not paid utility bills.
- If the utility company shuts off your utility service without first giving you the proper notice contact The Attorney General's Office of Consumer Protection:
- **1**-800-441-2555

#### **Chapter Ten**

## **Dealing with Money Problems**

This chapter provides strategies for addressing money problems and tracking expenses



#### **Chapter Ten**

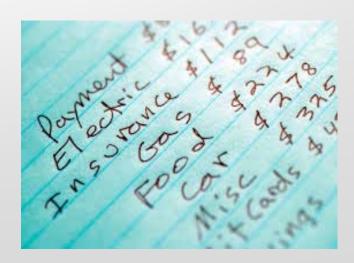
## **Dealing with Money Problems**

- Suggestions:
  - Track all spending: small amounts add up
    - •Example: buying a soda or coffee daily vs. buying on sale and having it available at home
  - Exchange services with a friend
    - Example: "I'll mow your lawn if you babysit for me." or "I'll babysit for you if you give me a ride to the store."
  - Try to find ways to cut expenses
    - Car pool, use coupons, plant a garden, consider a roommate
  - Look for programs that may help
    - LIHEAP, SafeLink, SNAP, Rent Rebate

#### **Chapter Ten**

## **Dealing with Money Problems**

- Encourage clients to talk with their landlord if behind on rent...
  - Don't hide or avoid the situation.
  - Explain what steps you're taking to address the issue
  - Keep your landlord posted
  - Establish a payment plan



#### Chapter Eleven

## **Eviction**

 This chapter reviews the eviction process for private landlords and the housing authority programs: public housing and housing choice voucher program.



## Chapter Eleven

### **Eviction**

 Please remind clients that an eviction notice is not something you can ignore.

#### Invalid reasons for eviction

- Using a guide dog or service animal
- Having children or becoming pregnant
- Discrimination (i.e. age, race, disability...)
- Retaliation for reporting housing violations

### Valid reasons you can be evicted

- Non-payment of rent
- Violating the terms of your lease
  - Example: cleanliness, noise, drug-related crimes, violent crimes, other crimes that affect health, safety or right to peaceful enjoyment of residents, neighbors, staff, owner or Public Housing Authorities
- Lease had ended & the landlord no longer wants you as a tenant.

- An eviction is not instant. There are waiting periods and notices a landlord must provide first. You can not be asked to leave without proper notice.
- •The landlord can not just change the locks, remove your possessions from the unit or shut off utilities. This is called a Self-Help Eviction and is against the law.
- Refer to appendix: Private Housing Evictions p.113-117

#### **How the Eviction Process Works**

- The landlord must give a tenant 10 days written notice before he or she files an eviction complain. This is known as a **Notice to Quit**. This written notice needs to be given to you personally or attached to the door.
- Then the landlord must file a complaint, usually with the District Justice. The District Justice will then schedule a hearing within 7-15 days after the landlord files the complaint. At the hearing the landlord and the tenant are both given the opportunity to present their case.
- •If the District Justice decides in favor of the landlord, the tenant has the right to appeal the decision and have the case heard by another judge.

## **Eviction Notice**

Eviction Notice Requirements				
Reason for Eviction	Lease Term	Notice Required		
Expiration of Lease Term	1 year or less	15 days		
Forfeiture	1 year or less	15 days		
Failure to pay rent	1 year or less	10 days		
Drug Related Grounds	Any	10 days		

#### • How the Eviction Process Works

- •If your case had made it to court, you can still stop the eviction process by catching up on the back rent. This is known as **The Right to Pay and Stay**. You will need to pay the amount the judge ordered, plus court costs, within then days to stop the eviction.
- If you have lost your case and do not leave the property, the landlord can file papers to have a sheriff or constable physically remove your from the property. This is called an **Order of Possession**. The landlord will generally do this within 21 days of the ruling.

#### **Public Housing Eviction**

- You will be served with a **Notice of Proposed Termination**, which will **clearly state the reason why** (i.e. non-payment of rent or lease violation)
- •After receiving this notice you can request **an informal settlement conference**, which must be done within 10 days of when you were given the notice.
- •During the conference your case will be reviewed. You will be notified in writing of the outcome. If the settlement is not in your favor, the eviction process will continue.
- •If you are not satisfied with the results you can file a **formal appeal**, which must be done within 15 days of receiving the decision from the informal conference.

#### **Housing Choice Vouchers Eviction**

- Be aware: if you violate the Housing Choice Voucher Program rules- the issuing housing authority can discontinue your subsidy.
- If you violate a term in your lease- the landlord can evict you from the rental property and the housing authority can terminate your voucher
- If you have received any type of Eviction Notice-Seek Legal Assistance.

## Thank You!

Thank you for your time and attention.

Please don't forget to complete your evaluation form.

Keep in touch. Let me know how PREP works for you and your clients.

## **Contact Information**

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